

Services Agreement & Limited Warranty Dream Satellite Television

Customer Name				Telephone			
Address							
STB							
Subscription Series Code Set							
Activation Date		Year		Month		Date	
Installation Date (Not Applicable)		Year		Month		Date	
Price		RMB					
Future Subscription Renewal		RMB				/ YEAR	
Payment Date				Invoice		Y <input checked="" type="checkbox"/> N <input checked="" type="checkbox"/>	
Dealer Signature				Customer Signature			
Date				Date			

The customer will pay in one week after signing the contract and the dealer will deliver the receivers in 2 days after the payment.

Performance Guarantee

We guarantee the receiver to be free from defects for **12 months** from the time of delivery or we will repair or replace the receiver according to the **Arion STB** receiver quality guarantee documents hereunder, detailed description please refer to the document available through our website.

This contract is for Dream receiver and subscription, not for dish installation and dish equipments. All items with dish are not applicable, since the customer has installed the dish already. The dealer offers Receiver and legitimate subscription services only in this case.

Electronic Equipment Warranty

Dream Satellite TV offers customers with new **Arion AF5102s Satellite Receiver** a **12-month** warranty from date of activations. The warranty covers parts and labor. We exchange the customers failed equipment for a remanufactured replacement receiver. Dream Satellite TV offers customers with receivers that are beyond the 12-month warranty repair service. Charges will be decided by a physical check. Call on service will be charged if the problem is caused by customer's improper usage of the equipment in the warranty period. Please read the manual and user's guide. Remote control is not included in the warranty terms.

Program Availability Warranty

Dream Satellite TV guarantees the channel availability in the 12-month subscription. Channel 16 JCTV and 17 TBN are free when subscription expires. Subscription Renewal can be accomplished in 6 hours when renewal fee is paid. Dream reserves the right to change subscription fee while channel availability is changed.

Installation Warranty (Not Applicable)

We guarantee quality workmanship for all installations completed by Dream Satellite TV and provide a free **6-month** limited warranty that covers any defects/flaws related to installation and installation materials used. Our extended warranties cover labor and materials required to replace damaged, nonworking installation materials (cable, mounting equipment) caused by natural events outside the consumers control. Extended warranties are available for purchase and are as follows:

Purchase an extended warranty

Please select the desired warranty below. Selecting a warranty extension will add the extension to the 6 month warranty provided by us (i.e. purchasing a 1 year extended warranty will warranty the installation for 1 year and 6 months).

- 1 year extended warranty RMB200
- 2 year extended warranty RMB300
- 3 year extended warranty RMB400

TOTAL: ¥_(Not Applicable)

Although we provide top of the line installation services we have no control over natural events that may result in damage to cable and other installation materials. Be sure to safeguard yourself by purchasing an extended warranty. Only available for purchase prior to installation.

Unit Price: RMBx,xxx.00 / Unit **Amount:** 1 Set
Delivery Cost: Included
Grand Total: RMBx,xxx.00



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