

## DigitAll World Warranty Terms



### Product Warranty

**DigitAll World** (DAW) warrants that the SNA-4400 DVB-S Nagravision embedded digital satellite receiver is free from defects in material and workmanship, according to the following terms and conditions:

1. The warranty for the receiver extends for the first **12 months** on the date of purchase by Consumer.
2. The warranty extends only to the original consumer purchaser, "Subscriber" of the Receiver and is not assignable or transferable to any subsequent purchaser/subscriber.
3. During the warranty period, DAW or its authorized service center, Island Dreams Inc., will repair or replace, at their option, any defective Receiver or parts thereof with new or factory rebuilt replacement items, and return the Receiver to the Subscriber in working condition. No charge will be made to the subscriber, for either parts or labor in repairing or replacing the Receiver. All replaced parts, boards, or equipment shall become property of DAW/Island Dreams. The external casing and other accessories including remote controller shall be free of defects at the time of shipment and therefore, shall not be covered under these terms.
4. Repaired Receiver will be warranted for the balance of the original warranty period from the date of repair.
5. Upon request from **DAW, Island Dreams** or Philippine Multi Media System, Inc.(**PMSI**), the subscriber must provide Proof of Purchase or other information to prove the date of purchase.
6. Transportation, deliver and handling charges incurred in the transport of the Receiver to and from Island Dreams and/or PMSI will be borne by the subscriber unless otherwise approved and arranged for by PMSI.
7. The Subscriber shall have no coverage or benefits under this limited warranty if and of the following conditions are applicable:
  - a. The receiver has been subject: lightning, power surges, insufficient voltage, abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, exposure to excessive temperature or other such environmental conditions, unauthorized modifications, unauthorized connections, unauthorized repair including but not limited to use of unauthorized spare parts in repair/s, misuse, neglect, abuse, accident alteration, improper installation, Acts of God, spill of food or liquid, maladjustment of Subscriber controls or other acts which are beyond the reasonable control of DAW, including deficiencies in consumable parts unless caused directly by defect of materials or workmanship, and normal wear and tear of the Receiver.
  - b. DAW, Island Dreams or PMSI was not notified by Subscriber of the alleged defect or malfunction of the Receiver during the applicable warranty period.
  - c. The Receiver serial number or other applied and identifying labels have been removed, defaced or altered.
  - d. The defect or damage was caused by a defective functions of the Operator, its satellite system, service provider s or by poor unauthorized installation.
  - e. The Receiver was used or connected to accessories not supplied by DAW or PMSI, not fit for use with DAW DigitAll Satellite Receivers or used in other ways than intended.

**8.** If a problem develops during the warranty period, the Subscriber should take the following step-by-step procedure:

**a.** The subscriber shall contact Island Dreams, the DAW official service center by calling Telephone number (+86-21-27309851 ) or going to their office at No.1629, Zhangjiang Road, Zhangjiang Hi-Tech Park, 200041.

**b.** Island Dreams will advise Subscriber on how to ship the unit and shall advise the Subscriber of any/or required if not covered by warranty.

**c.** The Subscriber will be billed for any parts, labour and other related charges not covered by this warranty.

**d.** If the Receiver is returned to Island Dreams after the expiration of the warranty period, Island Dreams normal service policies shall apply and the Subscriber will be charged accordingly.

**9.** Any implied warranty of the merchantability, or fitness for a particular purpose or use, shall be limited to the duration of the foregoing written warranty. Otherwise, the foregoing warranty is the Subscriber's sole and exclusive remedy and is in lieu of all other warranties, expressed or implied. DAW shall not be liable for incidental or consequential damages or a loss of anticipated services, benefits or profits, work stoppage or loss of impairment of data arising out of the use or inability to use the Receiver.

**10.** The benefits conferred by this warranty are in addition to all other rights and remedies under and applicable mandatory legislation as may be in force in the Philippines.

**11.** DAW neither assumes nor authorized any authorized service center or person or entity to assume for it any other obligation or liability beyond that which is expressly provided for in this warranty.

**12.** All warranty information, Receiver features and specifications are subject to change without notice.

Please present this card along with Proof of Purchase when servicing is required. The above warranty terms apply to all Service Centers of Dream Satellite Television, direct to home satellite TV broadcasting services offered by PMSI nationally.

This document is offered by Dream Satellite Television Shanghai Service Center to its legitimate customers only.

<b>DigitAll World SNA 4400 DVB-S Nagravision Embedded Digital Satellite Receiver</b>	
Customer Name	Dealer
Address	Address
Telephone Number	Receiver Serial No.:
Date of Purchase	Access Card No.: